

GRANT GAMBLE Las Vegas, NV | 702-239-6251

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WORK EXPERIENCE

Bayside Support Services | Remote Billing Specialist | April 2021 – Present

- Managed high-volume billing transaction disputes, chargebacks, and payment reconciliation with 98%+ accuracy
- Worked with fraud analysis reporting systems using Excel to track recovery metrics and identify trends
- Recovered \$120,000+ in fraud losses annually through pattern recognition, data analysis, and collaboration with the risk team
- Developed training programs on billing related workflows, increasing departmental efficiency by 15%
- Led a team of 10 support agents that resulted in reduced SLA targets by 20%

Park MGM | Las Vegas, NV Promotions Ambassador | January 2018 – March 2020

- Executed data-driven digital marketing campaigns with A/B testing on social media, increasing lead generation by 10%
- Consistently exceeded monthly revenue targets through targeted promotions and strategic marketing initiatives
- Managed social media content calendars across Instagram and Facebook, growing audience engagement

CERTIFICATIONS

AWS Certified Solutions Architect – Associate (SAA-C03) | Completed: November 2025

Wall Street Prep Financial Planning & Analysis (CFPAM) | Completed: October 2025

CFA Institute Investment Foundations Certificate | Completed: October 2025

IMA Financial and Managerial Accounting Associate (FMAA) | Completed: January 2026

EDUCATION

Nevada State University | Henderson, NV Bachelor's Degree in Data Science | Expected May 2027

TECHNICAL SKILLS

Financial Analysis: Financial Modeling, Budgeting & Forecasting, Variance Analysis, Cost Analysis

Data Visualization: Power BI, Excel, Tableau

Programming & Data: Python (Pandas, NumPy, Scikit-learn, Flask), SQL (PostgreSQL, MySQL), R, JavaScript

Cloud & Infrastructure: AWS (EC2, S3, RDS, Lambda, IAM)

PROJECTS

PayFlow Commerce – Financial Analytics & Fraud Detection | github.com/xgrantgamble/payflow-fraud-detection

- Built end-to-end fraud detection system using Python, PostgreSQL, and Power BI on 14,000+ transactions
- Achieved 74% recall on fraud detection with \$143K in projected quarterly savings
- Engineered 6 risk features and identified 3.5x higher weekend fraud rates, delivering actionable risk insights

MLB Stats – Real-Time Sports Analytics Platform | github.com/xgrantgamble/mlbStatAVGs

- Built a full-stack web application with real-time MLB API integrations to deliver daily game schedules and player statistics
- Developed Python data pipeline with caching mechanisms to minimize API calls and ensure low-latency data delivery

StrataSight Newsletter | stratasight.substack.com

- Publish quarterly industry analysis covering fintech, data infrastructure, and cybersecurity sectors
- Research and synthesize earnings reports, market trends, and technical developments